Summer Examinations 2016

HRM100216N

Module Title: Introduction to People in Organisations
Level: Four
Time Allowed: Two hours

Instructions to students:

- Enter your student number **not** your name on all answer books.
- Answer **three** out of **six** questions.
- All questions are equally weighted.

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Answer **three** out of **six** questions.

1. What is the importance of understanding national culture for business and what are the main ways on managing differences between cultures?

2. What qualities or personality traits are commonly found in successful business leaders?

3. What is resistance to change in organisations? How managers can deal with resistance to change in their organisations?

4. How can organisations encourage employees to be more creative, what needs to be in place to allow for creativity at work?

5. What is the importance of understanding the individuals learning styles at work? Support your answer by using Kolb model of learning (1976).

6. “money is the best way to motivate workers to perform” to what extent is this statement true?